



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

|               |   |            |                        |
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| APPLICANT(s): | Eastvold, Roger                                   | CONF. NO.: | 7013                   |
| SERIAL NO.:   | 10/074,411  | ART UNIT:  | 2154                   |
| FILING DATE:  | February 12, 2002                                 | EXAMINER:  | Patel,<br>Ashokkumar B |
| TITLE:        | SECURE REMOTE DIAGNOSTIC CUSTOMER SUPPORT NETWORK |            |                        |
| ATTORNEY      |   |            |                        |
| DOCKET NO.:   | 390P010777-US (PAR)                               |            |                        |

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**AMENDMENT UNDER 37 C.F.R. § 1.114**

## I. INTRODUCTION

This is in response to the Office Action mailed March 29, 2007 (Paper No./Mail Date 20070326) in regard to the above-identified patent application. Reconsideration of the rejection of the claims is respectfully solicited in light of the following amendment and remarks.

Please amend the Application as follows: